



Change History Log:

January 29, 2003

In Response Reply to: 03EDU0128

Department of Education
Federal Student Aid
Steve Allison
Contracting Officer's Representative

Subject: Contract # ED-99-DO-0002
Task Order # 117 EAI Core Release 4.0
Deliverable 117.1.2a EAI Production Architecture Performance Report I

Dear Mr. Allison:

Enclosed is the revised EAI Production Architecture Performance Report I that is required by the subject task order. Attached are suggested changes from the reviewers. Future revisions are not planned, but the document will be updated as appropriate.

ACCENTURE LLP

117.1.2a EAI Production Architecture Performance Report I					
Suggested Changes/Comments	Page	Author	Date	Change Made Y/N	Comment
Update Appendix A to include all EAI Issues Opened and Resolved in reporting period	App A	G. Reddy	1/22/2003	Y	Appendix A EAI Issue Summary – Updated spreadsheet to include all issues opened and resolved. Added tab for summary statistics and tab with detailed issue content.
Suggestion to break out availability based on EAI related outages and non-EAI related outages that impacted EAI availability	Pg 5	G. Reddy	1/22/2003	Y	Section 2.1.2 Component Availability – Removed Component Availability table and replaced with Appendix F . Added Appendix F EAI Architecture Availability Summary. Updated Appendices in Table of Contents and Section 1 Introduction to reflect added appendix.



117.1.2a EAI Production Architecture Performance Report I

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cc:

Janet Scott

Ganesh Reddy